GLOSSARY OF TERMS

Account Login status	Status assigned to your login account which is based on how long it has been since you last logged into the application.
Batch Queue	A list of all Batch Electronic Data Interchange (EDI) files uploaded which shows the status of their upload and what place in the queue it is.
Billing Agent	An organization approved by CHAMPS to perform Medicaid Eligibility searches. If an organization is not a Biling Agent, they must designate an authorized organization as their Billing Agent. To use Health Plan Benefits (HPB), Michigan Public Health Institute (MPHI) must be listed as a billing agent for every organization in HPB.
CHAMPS	Community Health Automated Medicaid Processing System, the State of Michigan system that is used to query Medicaid Eligibility. An organization needs to have approved access to CHAMPS to use Health Plan Benefits.
Coverage Start Date	The beginning date of the Medicaid Eligibility you are searching for and the search is limited to the previous 12 months.
Coverage End Date	The end date of the Medicaid Eligibility you are searching for, limited to 3 months of results.
Current Provider ID	The Provider ID selected by a user in their User Profile.
Deactivation status	If a user has not logged in or not done a search using a specific Provider ID in the last 121 days their status will be changed to Deactivated. They will need to contact HPB for help with their login or contact their Domain Administrator for help with their Provider ID relationship.
Domain Administrator (DA)	A user who is authorized by the Provider ID to maintain the user account relationships of that Provider ID.
Expiration status	If a user has not logged in or not done a search using a specific Provider ID in the last 181 days their status will be changed to Expired. They will need to create a new account.
HIPAA	Health Insurance Portability and Accountability Act, the privacy and security rules regarding patient health information (PHI).
HPB	Health Plan Benefits, the system maintained by MPHI that allows organizations to perform Medicaid Eligibility searches.
ISD Current Queue	A list of all files uploaded by an Intermediate School District (ISD) which shows the status of their upload and their place in the queue.
Login	Logging in with username and password and then completing multi-factor authentication security process.
Login Active Status	A user has logged into the application in the last 120 days.
Login Deactivated Status	If a user has not logged into the application in the last 121 days their status will be changed to Deactivated. They will need to contact HPB support for help with their user account.
Login Expired Status	If a user has not logged into the application in the last 181 days their status will be changed to Expired. They will need to create a new user account.
Medicaid ID	The Medicaid beneficiary number of a patient, issued by the State of Michigan
Multi-Factor Authorization	The first time a user logs into the application daily. They must confirm their account using email or a cell phone.
Provider ID	The ID number of an organization that has registered in Health Plan Benefits to perform Medicaid Eligibility searches.
Provider ID Relationship	An organization has given you permission to do Medicaid Eligibility searches on their behalf.

Provider ID Relationship status	Status assigned to your relationship with a specific Provider ID which is based on how long it has been since you last used the specific Provider ID to do a Medicaid Eligibility search.
Provider ID Relationship Active Status	A user has performed a search in the last 120 days. ** A DA can confirm the user's relationship using the Provider ID Relationship Maintenance page.
Provider ID Relationship Deactivated Status	If a user has not done a search or confirmed their relationship in the last 121 days, their status will be changed to Deactivated. They will need to contact their DA.
Provider ID Relationship Expired Status	If a user has not logged in or confirmed their relationship in the last 181 days, their status will be changed to Expired. They will need to create a new account.
Trading Partner	An organization that can use HPB as a middleman to communicate directly with CHAMPS.
Tribal Provider Service	A user must be designated as a tribal user by a tribal organization to use these features.
UIC	A number that is a Unique Identification Code for a child, issued by the State of Michigan.
User	A person who is authorized by a specific Provider ID to do Medicaid Eligibility searches on their behalf.
Username	The username is created by the system and assigned to an individual user when an account is created. The username cannot be changed even if a user's name changes.